

MP tells ro-ro operators not to delay on the e-ticketing

Sohan Das

LABUAN: Member of Parliament Datuk Rozman Isli reminded the two operators of the Labuan-Menumbok ro-ro ferries to provide e-ticketing services without further delay.

Rozman said customers want e-ticketing as this is convenient to them and as they are their customers the operators should oblige online booking services is not the solution.

Rozman was commenting on notice by a ferry operator stating that online booking was available and the procedures to have it done. Rozman who would be launching LabuanPay & E-Ticketing on Jan 15 at the Labuan International Ferry Terminal for speed boats carrying passengers to Menumbok, Limbang and Lawas.

"The system installed by LFA (Holdings) could be integrated if that is what ro-ro service operators wanted. I have spoken to LDA (Holdings) chairman Noor Halim Zaini and he had confirmed that it could be done if the operators were agreeable to the proposal."

Rozman added that in modern-day travel e-ticketing was essential component of service it also helped to avoid ever-crowding at ferry terminals during festive seasons.

"Commuters would not have to wait in long queue for their ticket. They could arrive at the terminal with a ticket in hand as the ticket had been secured in advance from the terminal machine or from their computers."

He said online booking provided half the solution. The present two operators of ro-ro ferries are Juta Bonus Sdn Bhd and Labuan Mainland Link Sdn Bhd using four ferries

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